

BELLEVILLE POLICE SERVICE

2024 ANNUAL REPORT





Vision

Service Excellence

Mission

In partnership with our community, our members are dedicated to serve and protect. Through education, best practices and enforcement, we will be proactive in enhancing the quality of life, safety and security for all citizens.

Values

- Reciprocity
- Respect
- Professionalism
- Service Excellence
- Community Leadership

Motto

Partners with the Community



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Chief's Message

As I reflect on 2024, I am proud of what has been accomplished and encouraged by what lies ahead. In my first months with the Belleville Police Service, I have been grateful to join a welcoming, engaged community that is rich in talent and strengthened by residents who are willing to work together.

I have also seen firsthand the resilience, professionalism, and dedication of our sworn officers, civilian staff, and volunteers. From responding to the national drug poisoning crisis to managing rising calls for service, our members have consistently met community needs while maintaining the highest standards.

This Service is built on a foundation of collaboration between the police and the public. Our partners are engaged and reliable, and the citizens of Belleville — through their participation and trust — continue to position us for success.

I also want to acknowledge the leadership of Chief Mike Callaghan and Acting Chief Chris Barry. Their dedication to our members and to the citizens of Belleville has set this organization on a path for continued success. I am especially grateful to Acting Chief Barry for his professionalism and support during this transition, which allowed me to step into the role with confidence.

Looking ahead, I am optimistic about the future of policing in Belleville. We will build on our successes while embracing innovation and adapting to new challenges. With the ongoing support of our community, we will ensure that every action strengthens public trust and contributes to a safer, stronger, and more resilient city.

Murray Rodd Chief of Police



Deputy Chief's Message

The year 2024 was one of growth, challenge, and dedication for the Belleville Police Service. Policing is a calling and I am proud of the men and women who embrace it every day, serving our community with respect and leadership. In the face of increasing demands and complex challenges, they have risen again and again, ensuring that Belleville remains a safe and connected community.

Since stepping into the role of Deputy Chief, I have been reminded of the strength that comes from collaboration. Over the past 29 years, I have had the privilege of growing alongside colleagues whose dedication and teamwork continue to make this Service exceptional. Their professionalism and care set the standard for the work we do and the trust we build with the community.

Throughout 2024, we advanced initiatives that strengthened both public safety and support for our members. Our canine unit expanded to better meet operational needs, wellness programs were enhanced to ensure members have the support they need, and outreach to vulnerable populations increased. I am especially proud that our female sworn members now make up 26% of our ranks, a milestone that reflects our ongoing commitment to attracting a representative and highly skilled workforce.

The accomplishments of this past year are a testament to the dedication of every officer, civilian staff, auxiliary member and community partner. I am deeply grateful for their efforts and the trust placed in us by the people of Belleville. As we move forward, we will continue to invest in our people, strengthen our Service, and embrace innovative approaches that allow us to meet the evolving needs of our community.

Sheri Meeks

Deputy Chief of Police

2022-2024 Strategic Plan Overview



Collaborative Community Safety

Focused on addressing crime through effective response and police visibility, strengthening community engagement, improving road safety through proactive strategies, enhancing youth programs and partnerships, and preventing crime through community awareness and education



Professional and Supportive Workplace

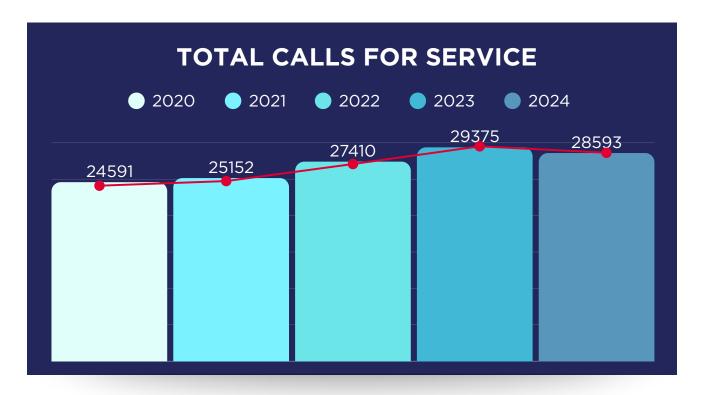
Focused on attracting and retaining a diverse workforce, continuing to create a healthy and engaging workplace, provide opportunities for professional development training, and increasing employee engagement and communication



Organizational Effectiveness

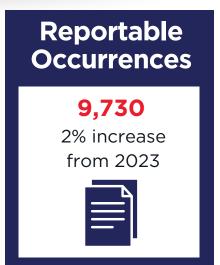
Focused on supporting and assisting victims of crime, managing and deploying resources in a sustainable manner and maintaining public trust and ensuring transparency and accountability

SERVICE DATA

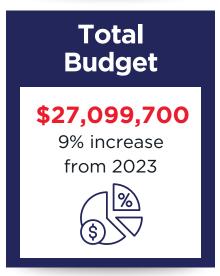


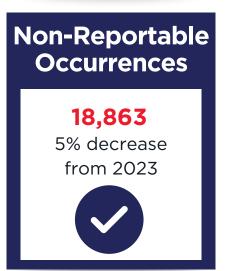












2024 IN NUMBERS



TRAINING

500 HOURS CONDUCTED

7412
HOURS RECEIVED
BY MEMBERS

TOTAL COMPLAINTS

26 L.E.C.A. 9 LESS THAN 2023

LOCAL 8 MORE THAN 2023

CHIEF'S
6 MORE THAN 2023

911 HANG UPS

3904

2027 LESS THAN 202334% DECREASE

YOUTH CHARGES

144

39 MORE THAN 202337% INCREASE

DRIVING RELATED CHARGES



4499

1162 MORE THAN 2023 35% INCREASE

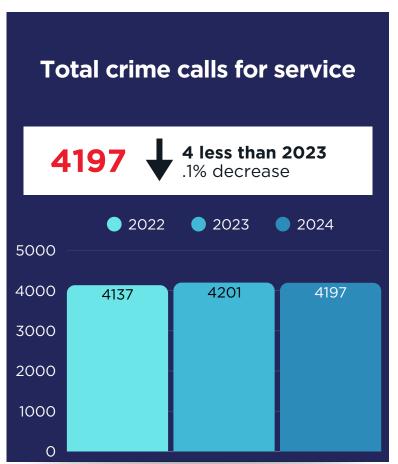
FAIL TO STOP PURSUITS



8

3 MORE THAN 2023 60% INCREASE

2024 CRIME TRENDS TOP 10 CRIMINAL CALLS FOR SERVICE



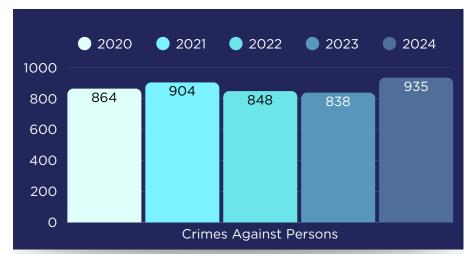




Violent Crime	2020	2021	2022	2023	2024		3-2024 nange
Homicide	2	2	1	1	3	1	200%
Attempted murder	0	0	2	2	4	1	100%
Assault	321	321	361	356	395	1	11%
Sex offence	133	141	165	149	133	1	-11%
Abductions			2	4	1	1	-75%
Robbery	9	20	28	31	27	1	-13%
Utter threats	187	151	139	137	186	1	36%
Criminal harassment	164	118	136	114	167	1	46%
Crimes against persons	864	904	848	838	935	1	12%
Clearance Rate	77.10%	77.20%	79%	76%	78%	1	3%

The total number of reported crimes against persons increased to 935 in 2024 from 838 in 2023.

Despite the rise, the clearance rate also improved, climbing from 76% to 78%, highlighting effective investigations and strong case resolutions.



Property Crime	2020	2021	2022	2023	2024	2023-2024 % change
Break and Enter	157	153	205	222	127	-43%
Auto Theft	57	49	98	95	59	-38%
Arson	8	9	7	12	6	-50%
Fraud	242	208	305	335	321	-4%
Property Crime	1734	1833	2198	2331	1758	-15%
Clearance Rate	24.9%	25.1%	23.7%	26%	29%	12%

The total number of property crimes reported in 2024 was 1,758, down from 2,331 in 2023, a significant reduction.

Even more encouraging, the clearance rate increased from 26% in 2023 to 29% in 2024, reflecting stronger investigative outcomes and accountability for offenders.



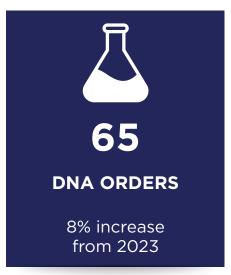
Court Statistics



In 2024, Special
Constables within the
Court Services Unit
provided secure
custody, care, and
transportation of
persons in custody.
They also provided
security of justice
system participants at
court proceedings and
the security of all court
buildings in Belleville.











Support Service





The Support Services
Division, led by the
Inspector of Support
Services, includes 8 units
with 69 members (22
sworn officers, 16 special
constables, and 31
civilian staff).

In 2024, the Criminal Record Check & Policy Clerk, who ensures compliance with both Federal and Provincial legislation, was recognized with an award for processing an exceptional volume of record checks.









OPERATIONS HIGHLIGHTS

DRUGS AND INTELLIGENCE UNIT

	Investigations	# People Charged	# of Charges	Value of Drugs	Cash Seized	Guns Seized
2022	27	61	258	\$342,409.00	\$64,147.00	6
2023	20	45	196	\$317,655.50	\$48,819.85	5
2024	74	183	738	\$960,528.00	\$166,816.85	7



Project Renewal

In 2024, Project Renewal operated within the Drugs and Intelligence Unit, comprised of three Belleville Police detectives and two OPP detectives. Recognized as one of the most successful groups in the province, the unit executed several drug warrants and seized an amount of drugs valued at \$960,528.50, representing a 202% increase over 2023. Project Renewal continues to play a critical role in supporting drug investigations and enhancing community safety in Belleville.

OPERATIONS HIGHLIGHTS

EMERGENCY RESPONSE UNIT

The Emergency Response Unit handles high-risk operations, including tactical responses, barricaded persons, and search and rescue. In 2024, the unit supported frontline operations, conducted specialized training, and completed numerous deployments.







CANINE UNIT



Doubling Down on Detection

In 2024, the Belleville Police Service Canine Unit expanded with the addition of Constable Darrell Hatfield and Police Service Dog (PSD) DASH, joining Constable Jesse McInroy and PSD BAX.

Both canine teams are trained in human scent tracking and the detection of illegal drugs, firearms, and ammunition, and support a wide range of operations including building searches, suspect tracking, missing person cases, evidence recovery, and search warrants with the Emergency Response Unit.

Within two weeks of deployment, PSD DASH successfully located a suspect who had assaulted officers and evaded arrest, and since then has assisted in numerous investigations and interagency operations.

The Unit also remains active in the community, giving demonstrations at schools, youth camps, and public events, while maintaining certification through continuous training. This growth was made possible through strong community support and sponsorship from City of Belleville members.







COMMUNITY RESOURCE UNIT

In 2024, the Community Resource Unit (CRU) was a driving force in connecting with Belleville at every level. CRU officers led the Service's social media presence, increased visibility at community events, and built stronger trust with residents, businesses, and vulnerable groups.

From frontline support during the national drug poisoning emergency to daily outreach in homeless encampments and proactive downtown patrols, CRU addressed some of the city's most pressing challenges head-on. The team also strengthened public safety through youth engagement and inter-agency collaboration, delivering educational presentations on law enforcement careers and situational awareness, and supporting major events such as Downtown at Dusk, Caribbean Fest, Porch Fest, and Light the Night Walk for Three Oaks.

CRU facilitated collaborative sessions with partner organizations including Pathway's Client Case Conference, the Addiction Symposium at CFB Trenton, strategic planning with the Downtown Business Association, and the Ontario Senior Games Fraud Awareness presentation.

CRU continues to demonstrate the vital role of community policing by engaging citizens of all ages, supporting vulnerable populations, and building bridges that strengthen the entire community.







COMMUNITY ENGAGEMENT

25+ EVENTS ATTENDED

42.9% FACEBOOK FOLLOWERS VS 2023

STRATEGIC PLAN UPDATE

COLLABORATIVE COMMUNITY SAFETY

In 2024, the Belleville Police Service advanced its commitment to collaborative community safety by enhancing ongoing initiatives and introducing innovative strategies in technology, community engagement, and proactive enforcement. These efforts strengthened our ability to protect and support Belleville residents.

We continued to leverage a data-driven approach to policing, using analytics and technology to guide decision-making and optimize resources. Crime mapping and trend analysis informed targeted responses, including increased foot patrols, specialized unit deployments, and canine support, while shaping public safety messaging to the community.

To further support frontline operations, the Belleville Police Service advanced its technological capabilities across multiple areas, from digital note-taking and upgraded incar systems to next-generation interview recording and enhanced cybersecurity. Together, these initiatives streamlined evidence management, supported data-driven decision-making, improved officer safety, and strengthened overall service delivery to the community.

In 2024, we expanded our volunteer Auxiliary Officer program to 15 officers trained in de-escalation, crowd control, traffic management, and frontline support. Alongside Community Policing Volunteers, they contributed to events such as the Santa Claus Parade, Cops & Kids Fishing Derby, Shop with a Cop, Halloween Safe Streets. Cram a Cruiser, Lock it or Lose it campaigns, and numerous school and festival events. They are an essential piece to the community safety mission, contributing significantly to our outreach and educational initiatives.



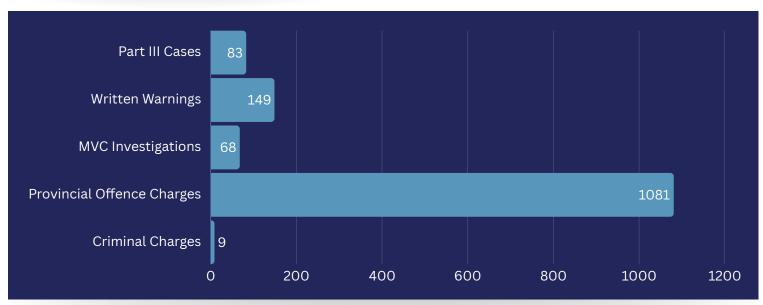
COLLABORATIVE COMMUNITY SAFETY



Promoting and enforcing road safety remained a key focus in 2024. The Traffic Safety Unit addressed a wide range of vehicle safety and driver behavior concerns across the Belleville community. Working in collaboration with partner agencies and departments, officers employed advanced tools and technology to support investigations and enforcement. From deploying Remotely Piloted Aircraft System (RPAS) drones to maintaining breath-testing equipment, members work diligently to ensure their skills and resources remain operational and ready for deployment.



In 2024, we investigated several major collisions, including two fatalities, two serious injury collisions, and a significant impaired driving incident. These events involved a combination of speed, alcohol, and safety factors such as failure to wear a seatbelt or lack of bicycle lights. Investigations led to charges in some cases, while others remain open or concluded with no charges. Belleville Police Service is committed to road safety and proactive traffic enforcement.



COLLABORATIVE COMMUNITY SAFETY

In 2024, the Community Response Unit strengthened public safety and trust by engaging youth, supporting vulnerable populations, collaborating with partner agencies, and maintaining a visible presence at community events and in high-priority areas.

75
SCHOOL
PRESENTATIONS

School Response Officers also deepened partnerships with local schools, delivering programs on cyber safety, antibullying, and substance abuse prevention, while assisting with safety drills, threat assessments, and student outreach to foster safe, supportive learning environments.

We maintained open and meaningful communication with the community in 2024, reflected in a 118% increase in Instagram engagement (12,344 organic interactions) over 2023, demonstrating the Service's dedication to keeping the public informed, involved, and connected.

Looking ahead, the Belleville Police Service remains committed to collaborative community safety. Through partnerships, proactive enforcement, volunteer programs, technology, and ongoing public engagement, BPS continues to work with the community to ensure a safe, informed, and resilient Belleville.





PROFESSIONAL AND SUPPORTIVE WORPLACE

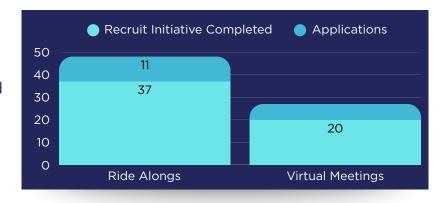
In 2024, the Belleville Police Service continued to advance efforts to attract, retain, and support a skilled workforce that reflects the community we serve. Guided by our strategic priorities, we broadened recruitment outreach, enhanced member wellness initiatives, and expanded professional development opportunities to ensure our members are supported and prepared to meet the evolving demands of policing.

Despite a competitive policing recruitment landscape, the Belleville Police Service increased the number and variety of outreach initiatives in 2024. We participated in community and post-secondary career fairs, delivered targeted presentations, and hosted events designed to promote policing as a desired profession.

2024 recruitment highlights:

Virtual Engagement: 20 Microsoft Teams meetings/phone consultations with prospective candidates; 7 resulted in applications.

Ride Alongs: 37 candidates completed a ride along; 11 resulted in applications.





The Women in Policing Event continues to be a key part of our recruitment strategy. In 2024, 28 women participated, resulting in 10 applications, including six for police constable, two for special constable, and two for auxiliary officer positions. We continue to prioritize building a police service that reflects our diverse community.

In 2024, the percentage of female sworn officers in the Belleville Police Service rose to 26% — a significant milestone that reflects our commitment to diversity, inclusion, and strengthening our Service through representation.



PROFESSIONAL AND SUPPORTIVE WORPLACE

Policing is a high-demand, high-impact profession. The Belleville Police Service remains committed to the mental, physical, and emotional well-being of our members.

In 2024, the Health and Wellness Committee, along with the Peer Organized Support Team (POST), continued to promote awareness of wellness resources and cultivate a culture of psychological safety among members. Recognizing that a healthy and engaging workplace is essential to organizational success, a variety of programs and initiatives were organized throughout the year. These included:



- Wellness programs featuring guest speakers, fundraisers such as BBQs, pancake breakfasts, and holiday bake sales
- Fitness opportunities including the fitness incentive program, free yoga, and morning workout classes
- Specialized supports were also provided, including the SafeGuarding program, POST crisis support, and chaplain services
- The Therapy Dog Program continued to provide comfort and emotional support to victims, further enhancing the Service's survivor-centered approach
- Members also participated in trauma resilience training, and one-on-one support continued to be offered following traumatic calls for service

Training remains a cornerstone of our professional excellence. In 2024, members completed 7,412 hours of provincially and federally mandated training in Use of Force, First Aid, and other core competencies, along with specialized courses in areas such as investigative interviewing and incident command.

Updated and modern training is essential for ensuring our team can respond effectively and keep both members and the community safe. In 2024, 78 courses and or Workshops/Symposiums were attended in total, ensuring our team remains prepared to meet the evolving challenges of policing with confidence and skill.

In March, a two-day Supervisors Training strengthened leadership skills, supervisory responsibilities, and career development for current and emerging leaders.

The Belleville Police Service continues to move the needle forward every year. We are well positioned for growth, ready to partner with our community, and dedicated to enhancing community safety.

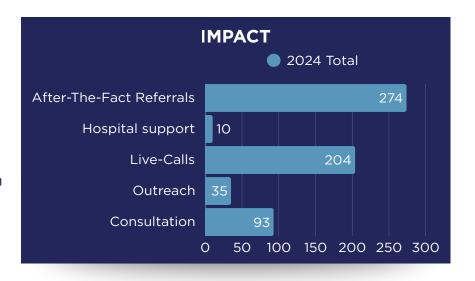
OPERATIONAL EFFECTIVENESS

In 2024, the City of Belleville and Hastings County declared Intimate Partner Violence (IPV) an epidemic, highlighting a rise in IPV, Gender-Based Violence (GBV), Human Trafficking (HT), Criminal Harassment (CH), and Sexual Assault (SA). The Belleville Police Service continued to enhance support for victims through a range of initiatives.



The embedded Victim Support Specialist, in partnership with Victim Services of Hastings, Prince Edward, Lennox & Addington Counties, provided on-scene crisis intervention, safety planning, emergency financial assistance, and connections to long-term supports. Available five days a week with 24/7 emergency access, the Specialist assisted officers during high-risk incidents including domestic violence, human trafficking investigations, and death notifications. Since the introduction of this position, referrals from BPS have increased by 30%, enabling faster, more coordinated support for victims and strengthening collaboration with shelters, healthcare providers, housing services, and mental health agencies.

In 2024, IMPACT (Integrated Mobile Police & Co-Response Team) responded to 204 live calls (145 community-based, 26 hospital apprehensions, 33 hospital with no apprehension), managed 274 after-the-fact referrals, conducted 35 outreach contacts, and provided 93 consultations, including family education and officer collaboration.



Beyond the numbers, the team's dedication was reflected in November when a member received a commendation for their work with a client who might otherwise have fallen through the cracks. Together, these efforts reduce emergency department reliance, improve outcomes for clients and families, and strengthen community safety.

In 2024, the Service focused on evidence-based strategies to optimize patrol delivery and response to calls for service. Officers collaborated with community partners through training and joint exercises to enhance readiness for large-scale emergencies. Internal reviews of workload and workflow were conducted to improve operational processes, ensuring resources were deployed efficiently and responsibly.

OPERATIONAL EFFECTIVENESS



Transparency and accountability remain central to the Belleville Police Service. In 2024, body-worn camera footage was utilized in nearly every instance to investigate, mediate, and resolve public complaints. The Service continued to provide quarterly reports to the Belleville Police Service Board, covering crime statistics, operational activities, court services, support services, community outreach, IT metrics, training, traffic enforcement, and professional standards.

The Belleville Police Service will continue to focus on improving support for victims, optimizing operational efficiency, and maintaining public trust. Efforts will include reviewing and enhancing programs, leveraging technology, strengthening community partnerships, and ensuring accountability and transparency in all aspects of policing.



CRIME SEVERITY INDEX

The Crime Severity Index (CSI) is an area-based measure of police-reported crime that reflects the relative seriousness of individual offences and tracks changes in crime severity.

In 2024, Belleville's overall CSI was 75.44, below the national average of 77.98, and marking a 5.69-point decrease from 2023. Belleville's violent CSI was 99.01, close to the national average of 99.87, but up 12.59 points from the previous year. In contrast, the non-violent CSI dropped to 66.66, down 13.98 points, compared with the national average of 69.76.

Belleville's overall clearance rate reached 48.82 in 2024, a 18.09-point increase from 2023, and well above both the national average (35.54) and the Ontario average (38.75).

	2024	2023	% change
Crime Severity Index	75.4	80	-5.7
Ontario	60.69		
Canada	77.89		
Crime Severity Index - Violent	99.01	87.9	12.6
Ontario	81.28		
Canada	99.87		
Crime Severity Index - Non-violent	66.7	77.5	-14
Ontario	52.97		
Canada	69.76		
Weighted clearance rate	48.8	41.3	
Ontario	38.75		
Canada	35.54		

^{*}The CSI is not intended to be used or interpreted in isolation and is not a universal indicator of community crime and safety. It should be considered within the broader community context, including factors such as population, demographics, employment, wages, remoteness, and service availability, among others.

FLEET AND FACILITY

The Belleville Police Service is committed to providing modern, safe, and efficient facilities and fleet resources that support both operational excellence and community service. With growth in mind, we continued to assess our needs and made significant progress in areas such as accessibility, space utilization, and operational readiness, ensuring our infrastructure evolved alongside the demands of policing.

A major milestone in 2024 was the opening of our new downtown Community Policing Office. This location quickly became an important hub for connecting with residents, providing support, and strengthening relationships where people live, work, and gather. Serving as a base for officers patrolling the downtown area, the space allowed members to complete necessary paperwork without returning to the main police station. The office is available to officers 24/7 and open to the public, improving accessibility and responsiveness in the heart of the city.

To support this new space, full technological infrastructure was deployed, including network connectivity, monitoring displays, security systems, and workstation setups, ensuring seamless integration into our broader operations.

We look forward to building on these advancements, recognizing that maintaining operational resources that adapt as we grow is essential to meeting the evolving needs of our members and the community we serve.



INFORMATION TECHNOLGY

CCTV CAMERA EXPANSION

In 2024, the Belleville Police Service significantly enhanced the City's surveillance network with new and upgraded closed-circuit television (CCTV) cameras in high-traffic and high-priority areas, alongside the deployment of Automatic License Plate Recognition (ALPR) technology to capture and analyze vehicle plates in real time.





First introduced downtown in 2012, the CCTV program has since expanded with provincial grant support, creating a citywide network that strengthens public space monitoring, supports investigations, assists in locating stolen vehicles, and contributes to keeping Belleville one of the safest communities in Canada.

MODERNIZING POLICE THROUGH TECHNOLOGY

In 2024, the Belleville Police Service continued to advance its technology and digital capabilities, implementing innovative tools that improve operational efficiency, officer safety, and community service.





The Belleville Police Service completed full rollout of the Axon Electronic Notebook pilot, a first-of-its-kind initiative in Canada. Officers can take notes on computers or smartphones, leveraging speech-to-text functionality, with seamless integration into our Axon Digital Evidence Management System (DEMS).

Axon Fleet 3



Front and rear-facing cameras were installed in 11 front-line vehicles. The front-facing cameras include Automatic License Plate Recognition (ALPR), and all recordings are automatically uploaded into our DEMS. This deployment was fully funded for five years through a provincial ALPR grant, enhancing both operational efficiency and public safety.

Axon Interview Room Systems



Four interview room systems were replaced with nextgeneration Axon systems, providing higher-quality audio and video recordings. Interviews are automatically uploaded to DEMS and transcribed, supporting investigative accuracy and evidentiary integrity.

Business Analytics (Norigen Analytics)



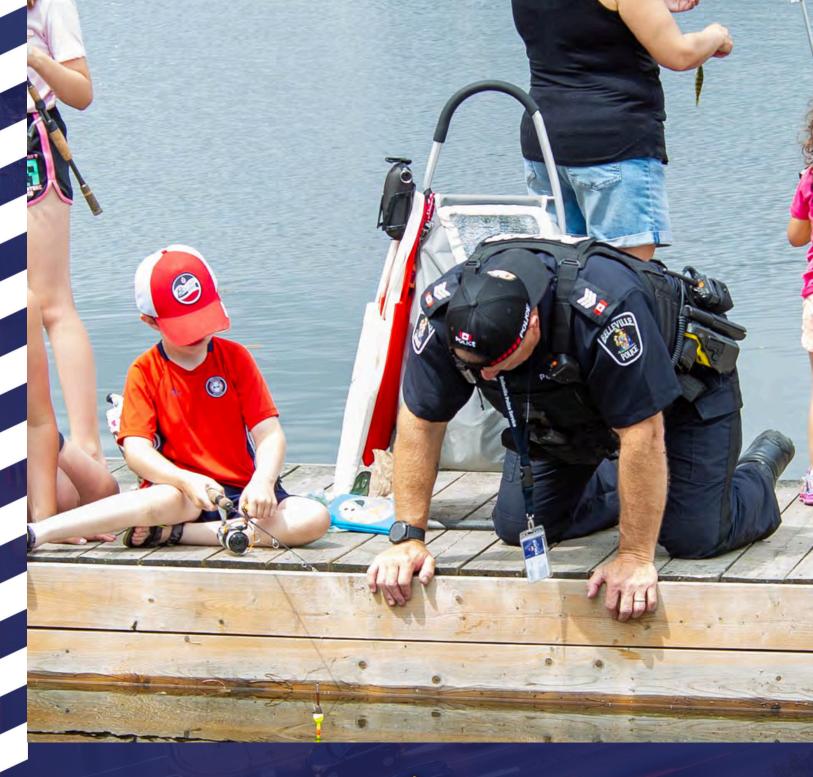
Ongoing enhancements to our Business Analytics platform included the integration of vehicle tracking and key sign-out data, along with expanded reporting and analytical capabilities. These improvements support data-driven decision-making across the Service.

Cybersecurity Enhancements (Arctic Wolf)



Through NG911 funding, the IT Unit deployed Arctic Wolf, a 24/7 cybersecurity monitoring platform. This system provides real-time threat alerts, staff awareness training, and cyber insurance coverage, strengthening the Service's cyber resilience.







BELLEVILLE POLICE SERVICE

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