

**THE BELLEVILLE POLICE SERVICES BOARD
GENERAL MEETING AGENDA
Thursday, July 18, 2024
City Hall, Council Chamber
4th Floor, 10:00 a.m.**

It is noted that there will be a Police Services Board In Camera (closed session) Meeting at 9:00 a.m. At 9:00 a.m., the Board will be requested to consider approval of the following resolution. This will take place in a very brief Open session, immediately prior to entering into In Camera session.

"THAT the Belleville Police Services Board enter into In Camera session to consider the following items, pursuant to Subsection 35(4) of the Police Services Act.

- Discussion regarding personal information about identifiable individuals (Pursuant to Subsection 35(4)(b) of the Police Services Act)
- Discussion regarding labour relations or employee negotiations (Pursuant to Subsection 35(4)(b) of the Police Services Act)
- Review of Minutes for the In Camera Meeting dated May 16, 2024"

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|----|--|------|
| 1. | <u>CALL TO ORDER</u> | PAGE |
| 2. | <u>DISCLOSURE OF PECUNIARY INTEREST AND THE GENERAL NATURE THEREOF</u> | |
| 3. | <u>CONFIRMATION OF AGENDA</u> | |

RESOLUTION

"THAT the Agenda for the Belleville Police Services Board Meeting of Thursday, July 18, 2024 be confirmed."

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|-----|---|---|
| 4. | <u>RECOGNITIONS</u> | |
| (a) | Constables Connor O'Hara and Andi Boka will appear before the Board in recognition of their compassion, empathy and patience when dealing with a suicidal member of the community on June 5, 2024. The community member reached out to the Belleville Police Service with her thanks and deep gratitude for the impact O'Hara and Boka had on her life. | 1 |
| (b) | Constables Jeff Sarley and Tyler Philip will appear before the Board in recognition of their actions on May 31, 2024 when they responded to a call that prevented a vulnerable female from falling victim to a human trafficking situation and resulted in the location and arrest of an armed and violent offender wanted throughout the province. | 3 |
| (c) | Constable Ian McColl will appear before the Board in recognition of his 10 years of service to the Belleville Police Force beginning in 1956. Constable McColl did not receive a retirement badge in 1966 when he left the force to pursue a career with Ontario Hydro Security and will, therefore, be presented with one today. | 5 |

5. DEPUTATIONS, PRESENTATIONS OR APPOINTMENTS

6. MINUTES

Minutes of the General Meeting dated May 16, 2024 to be approved and signed. 6

7. BUSINESS ARISING FROM THE MINUTES

8. REPORTS FOR DECISION

(a) Axon DraftOne Pilot Project (Acting Chief Barry) 13

RESOLUTION

“THAT the Belleville Police Services Board authorize the Belleville Police Service to participate in the Axon DraftOne Pilot Project, until December 2024, at no cost to the Service.”

9. CORRESPONDENCE

10. NEW BUSINESS

11. BOARD INFORMATION MATTERS

(i) The Board may adopt Information items by one resolution, but prior to consideration of such resolution, Board Members may request that specific items be removed from consideration under such resolution, and the Board shall consider such items individually.

RESOLUTION

“THAT the following July 18, 2024 Information items be received”

(a) Second BPS Canine Unit 16
(b) Asset Management Planning 18
(c) 2023 Annual Report 20

12. NEXT MEETING DATE

Date: September 19, 2024
Time: 10:00 a.m.
Place: City Hall Council Chamber

13. ADJOURNMENT

MICHAEL T. CALLAGHAN
CHIEF OF POLICE

CHRIS BARRY
DEPUTY CHIEF OF POLICE



459 SIDNEY STREET
BELLEVILLE, ON
K8P 3Z9

P. 613 966 0882
F. 613 966 2701

IN CAMERA: No

DATE: Thursday July 18, 2024

Belleville Police Services Board

Chair Allsopp and members of the Board:

SUBJECT: Commendations- Constable Connor O'Hara and Constable Andi Boka

CHIEF'S RECOMMENDATION:
For the Board to review and approve

On June 5, 2024 at approximately 10:38 am Constables Andi Boka and Connor O'Hara were dispatched to an east end residence to investigate a report of a suicidal female. The female person in crisis, who had a lengthy history of mental health related police incidents, had emailed and left a voice mail message at a local medical clinic indicating that she was planning to commit suicide.

Officers Boka and O'Hara arrived at her residence and began building rapport with her. After a lengthy conversation she agreed to voluntarily accompany them to the Belleville General Hospital where she was eventually admitted for treatment.

On June 19, 2024 the female reached out to the Belleville Police Service through the "Compliment A Member" form on our website. She wrote the following message to the officers,

"Thank you for your help. Grateful is an understatement. When nobody else listened, you both did – even the words that were left unspoken. You made me laugh when I felt unable especially when sitting in that hospital room which was pretty nerve wrecking given past experiences. Although I feel lost right now, I feel more optimistic and hopeful. I'm finally getting help and I'm accepting it too. You both sat with me in the hospital and stayed when you didn't need to. You have a special place in my heart. I won't forget you. Thank you for everything. I don't see the tiredness in my eyes as much – my spark is back. Thank you."

Constables Boka and O'Hara are to be commended for their compassion, empathy, and patience when dealing with this vulnerable community member. They clearly had a huge impact on her and potentially saved her life.

July 18, 2024

A handwritten signature in black ink, appearing to be 'CB' with a stylized flourish.

Chris Barry
Acting Chief of Police

MICHAEL T. CALLAGHAN
CHIEF OF POLICE

CHRIS BARRY
DEPUTY CHIEF OF POLICE



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P. 613 966 0882
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IN CAMERA: No

DATE: Thursday July 18, 2024

Belleville Police Services Board

Chair Allsopp and members of the Board:

SUBJECT: Commendation – Constables Jeff Sarley and Tyler Philip

CHIEF'S RECOMMENDATION:

For the Board to review and approve

At approximately 8:08 pm on May 31, 2024 officers Jeff Sarley and Tyler Philip responded to a call for service initiated by the York Regional Police to attend a residence in the east end of Belleville for a wellbeing check on a vulnerable female.

The officers were advised that the female in question had previously been the victim of a kidnapping and that the male suspect who was wanted on several arrest warrants throughout the province for weapons offences and was reportedly armed with a handgun, was still at large, possibly in the area in close proximity to the victim.

Upon arrival Constables Sarley and Philip searched for the accused unsuccessfully and eventually located the victim and convinced her to attend at the Belleville Police Service with them. After building rapport with her and earning her trust she co-operated with the officers in a lengthy multi-agency criminal investigation that resulted in over 50 criminal charges being laid against the accused. He was later located and arrested by the Barrie Police Service and remains in custody.

Constables Jeff Sarley and Tyler Philip are to be commended for their compassion, empathy, and patience in dealing with a dangerous situation involving a vulnerable female victim. Their actions prevented her from falling victim to a human trafficking situation and resulted in the location and arrest of an armed and violent offender wanted throughout the province.

July 18, 2024

A handwritten signature in black ink, appearing to read 'Chris Barry', with a stylized flourish at the end.

Chris Barry
Acting Chief of Police

MICHAEL T. CALLAGHAN
CHIEF OF POLICE

CHRIS BARRY
DEPUTY CHIEF OF POLICE



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IN CAMERA: No

DATE: Thursday July 18, 2024

Belleville Police Services Board

Chair Allsopp and members of the Board:

SUBJECT: Presentation of Retirement Badge – Constable Ian McColl

CHIEF'S RECOMMENDATION:

For the Board to receive and approve

Constable Ian McColl joined the Belleville Police Force on April 16, 1956 when he was just 18 years of age. At that time there were only two police cruisers patrolling the city streets. The city limits extended to College Street at the north end, Herchimer Street to the east, and Palmer Road to the west. When they received a call for service the bells at city hall would ring and the officers would use call boxes placed around the city to contact the desk sergeant and get the information needed. There were no two way radios in the cruisers. Constable McColl did not attend the Ontario Police College as our current recruits are required to do as it did not exist at that time. All training was done "in house" and for his first few months on the job he was not issued a firearm. He wore a gun belt with an empty holster packed with newspapers until he was deemed qualified to carry a revolver.

Constable McColl left the Force in 1966 after 10 years of service to pursue a career with Ontario Hydro Security. At the time he did not receive a retirement badge which he will be presented with today! He is a living link to our past having started his policing career 68 years ago! Please join me in presenting Constable McColl badge #11 with his retirement badge and thanking him for his dedicated service!

A handwritten signature in black ink, appearing to read 'Chris Barry', written in a cursive style.

Chris Barry
Acting Chief of Police

**THE BELLEVILLE POLICE SERVICES BOARD
GENERAL MEETING MINUTES
Thursday May 16, 2024
City Hall, Council Chamber, 4th Floor
10:00 a.m.**

The General Meeting of the Belleville Police Services Board was held on the above date at the hour of 10:00 a.m.

It is noted that there was a Belleville Police Services Board In Camera (closed session) Meeting from 8:30 a.m. to 10:00 a.m. In view of this the Board met very briefly in open session at 8:30 a.m. to consider the following.

Moved by Ms. Harnden
Seconded by Mr. O'Brien

THAT the Belleville Police Services Board enter into In Camera session to consider the following items, pursuant to Subsection 35(4) of the Police Services Act.

- Discussion regarding personal information about identifiable individuals (Pursuant to Subsection 35(4)(b) of the Police Services Act)
- Discussion regarding labour relations or employee negotiations (Pursuant to Subsection 35(4)(b) of the Police Services Act)
- Review of Minutes for the In Camera Meeting dated March 28, 2024

- CARRIED -

1. **CALL TO ORDER**

ATTENDANCE

Councillor Tyler Allsopp, Chair
Ms. Heather Smith, Vice Chair
His Worship Mayor Neil Ellis

Mr. James O'Brien
Ms. Janet Harnden

Chris Barry, Acting Chief of Police
Sheri Meeks, Acting Deputy Chief of Police
Ms. Mary Ann Ker, Executive Assistant

The Meeting was called to order by Chair Councillor Allsopp at 10:00 a.m.

2. **DISCLOSURE OF PECUNIARY INTEREST AND THE GENERAL NATURE THEREOF**

There were no Declarations of Pecuniary Interest.

3. **CONFIRMATION OF AGENDA**

Moved by Vice Chair Smith
Seconded by Ms. Harnden

THAT the Agenda for the Belleville Police Services Board Meeting of Thursday, May 16, 2024 be confirmed.

- CARRIED -

4. **RECOGNITIONS** (10:01 a.m.)

- (a) Auxiliary Sergeant Paul Robichaud appeared before the Board in recognition of his 15 years as a member of the Belleville Police Service Auxiliary. Aux. Sgt. Robichaud contributed in excess of 2500 hours to the Belleville Police Service prior to his resignation effective May 1, 2024.

Acting Chief Barry and Chair Allsopp congratulated and thanked Aux. Sgt. Robichaud for his important contribution to the Belleville Police Service and the community as a whole.

- (b) Mr. Jonathan St. Jean was recognized for his life saving efforts when, on February 2, 2024, after being involved in a motor vehicle collision where the second vehicle caught fire, Mr. St. Jean pulled an individual to safety from the burning vehicle.

Mr. St. Jean was unable to attend the meeting; Acting Chief Barry will ensure he receives his certificate of appreciation.

5. **DEPUTATIONS, PRESENTATIONS OR APPOINTMENTS**

There were no Deputations, Presentations or Appointments.

6. **MINUTES** (10:06 a.m.)

Moved by Ms. Harnden
Seconded by Mayor Ellis

THAT the Minutes of the General Meeting dated March 28, 2024 be approved and signed.

- CARRIED -

7. **BUSINESS ARISING FROM THE MINUTES**

There was no Business Arising from the Minutes.

8. **REPORTS FOR DECISION**

(a) Use of Cellular Phones Marked for Destruction (10:07 a.m.)

Moved by Mayor Ellis
Seconded by Ms. Harnden

THAT the Belleville Police Services Board authorize the Belleville Police Service Property & Tech Crimes Units to utilize cell phones marked for destruction as "test devices" with the authorization of the Inspector of Support Services.

Mr. O'Brien inquired if these cell phones could be wiped and sold by BPS. Acting Chief Barry confirmed that the items are marked for destruction by the courts, making any other option difficult. Acting Deputy Meeks added that other options have been considered in the past and all options were found to be prohibitively costly.

- CARRIED -

(b) OMERS Participation (10:09 a.m.)

Moved by Mayor Ellis
Seconded by Mr. O'Brien

THAT, the Belleville Police Services Board authorizes continued participation in the OMERS Primary Pension Plan ("Primary Plan") and the Retirement Compensation Arrangement for the OMERS Primary Pension Plan ("RCA"), each as amended from time to time; and that Chair Allsopp be authorized to execute the resolution as appears on pages 15 and 16 of agenda.

- CARRIED -

(c) Appointment of Acting Deputy Chief of Police (10:10 a.m.)

Moved by Mayor Ellis
Seconded by Vice Chair Smith

THAT, effective May 1, 2024, the Belleville Police Services Board appoint Inspector Rene Aubertin and Inspector Sheri Meeks as Acting Deputy Chiefs on a rotating 6 week basis starting with the member that has the greatest seniority.

- CARRIED -

(d) Chief of Police Recruitment (10:11 a.m.)

Moved by Ms. Harnden
Seconded by Mayor Ellis

THAT the Belleville Police Services Board accept the proposal from Governedge Inc. for the recruitment of a Chief of Police.

- CARRIED -

9. **CORRESPONDENCE**

There was no Correspondence.

10. **NEW BUSINESS**

There was no New Business.

11. **BOARD INFORMATION MATTERS** (10:15 a.m.)

The Board may adopt Information items by one resolution, but prior to consideration of such resolution, Board Members may request that specific items be removed from consideration under such resolution, and the Board shall consider such items individually.

(i) Moved by Mayor Ellis
Seconded by Ms. Harnden

THAT the following May 16, 2024 Information items be received.

- (c) 2025 Capital & Operations Budget Timelines
- (d) Body Worn Camera – Good News Story
- (e) Downtown Community Policing Office
- (f) Belleville Police Service 1st Quarter Downtown Foot Patrol Report
- (h) 1st Quarter Report – School Response Officer
- (i) 1st Quarter Report – Traffic Safety Unit
- (j) 1st Quarter Report – Drug/Intelligence/Street Crime Unit
- (k) 1st Quarter Report – Emergency Response Unit
- (n) 1st Quarter Report – Crime Statistics
- (p) 2024 1st Quarter In Trust Report

- CARRIED -

(a) 2023 Year End Financial Report (10:16 a.m.)

Moved by Mr. O'Brien
Seconded by Vice Chair Smith

THAT the following May 16 Information item be received.

(a) 2023 Year End Financial Report

Mr. O'Brien noted that the fines for Provincial Offenses are lower than expected and that the lack of transparency concerning these offenses continues to be a problem. Acting Chief Barry echoed Mr. O'Brien's frustrations and confirmed that despite best efforts by the Belleville Police Service, there have been no changes to this issue. Chair Allsopp asks Hastings County to hear these concerns and take action accordingly.

The above resolution was - CARRIED -

(b) 2024 1st Quarter Financial Report (10:19 a.m.)

Moved by Mr. O'Brien
Seconded by Mayor Ellis

THAT the following May 16 Information item be received.

(b) 2024 1st Quarter Financial Report

Mr. O'Brien asked for clarification regarding the Contract Services budget line where it appears that 140% of the total annual budget has already been spent by the end of the first quarter. Acting Chief deferred the question to BPS Director of Finance, Daniel Ringham, who noted that this overage will be offset by the Welcoming Streets grant of \$147,000.

The above resolution was - CARRIED -

(g) 1st Quarter Report – Complaints Against Police (10:21 a.m.)

Moved by Mr. O'Brien
Seconded by Vice Chair Smith

THAT the following May 16 Information item be received.

(g) 1st Quarter Report – Complaints Against Police

Mr. O'Brien thanked the preparer of this report for the many details included and asked for clarification on the "screened out" items. Acting Chief Barry confirmed that these are items considered by the OIPRD to be frivolous and irrelevant to the complaint.

The above resolution was - CARRIED -

(l) 1st Quarter Report – Court Statistics (10:23 a.m.)

Moved by Vice Chair Smith
Seconded by Mayor Ellis

THAT the following May 16 Information item be received.

(l) 1st Quarter Report – Court Statistics

Vice Chair Smith asked for comment regarding the increase in the number of prisoners transported. Acting Chief Barry informed the Board that it can be assumed this is a result of the Bill C75 ("catch and release" issue); in addition to the courts dealing with the back-log of cases after COVID-19.

The above resolution was - CARRIED -

(m) 1st Quarter Report – Community Reponse Unit (10:24 a.m.)

Moved by Vice Chair Smith
Seconded by Ms. Harnden

THAT the following May 16 Information item be received.

(m) 1st Quarter Report – Community Reponse Unit

Vice Chair Smith asked for clarification on what will happen to The Community Response Unit (CRU) after the closing of the warming centre at the end of March. Acting Chief Barry informed that Board that the CRU members will transition to support the City of Belleville By-Law and Hastings County to continue to deliver services to the homeless.

Chair Allsopp acknowledged that the CRU constables are well received by many local business owners and that there is a great rapport between the two groups.

Mr. O'Brien echoed the applause for Constable Crawford's recent CBC interview regarding the realities of street-level policing.

The above resolution was - CARRIED -

(o) 1st Quarter Calls for Service Stats (10:27 a.m.)

Moved by Vice Chair Smith
Seconded by Ms. Harnden

THAT the following May 16 Information item be received.

(o) 1st Quarter Calls for Service Stats

Vice Chair Smith asked for clarification on the reduction in the number of 911 hang-ups. Acting Chief Barry credited this change to; public information outreach; and to software changes by cell phone providers.

The above resolution was - CARRIED -

12. **NEXT MEETING DATE**

Date: July 18, 2024
Time: 10:00 a.m.
Location: City Hall, Council Chamber

13. **ADJOURNMENT**

Moved by Mayor Ellis
Seconded by Mr. O'Brien

THAT the General Meeting be adjourned at 10:29 a.m.

- CARRIED -

.....
Councillor Tyler Allsopp, Chair

.....
Mary Ann Ker, Executive Assistant

MICHAEL T. CALLAGHAN
CHIEF OF POLICE

CHRIS BARRY
DEPUTY CHIEF OF POLICE



459 SIDNEY STREET
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P. 613 966 0882
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IN CAMERA: No

DATE: Thursday July 18, 2024

Belleville Police Services Board

Chair Allsopp and members of the Board:

SUBJECT: Axon DraftOne Pilot Project

CHIEF'S RECOMMENDATION:
For the Board to review and approve

The Belleville Police Service has been utilizing its current dictation system (Dictaphone) since 2012. The current process involves an officer dialing into the system and dictating a report over phone. The call recording goes into a queue whereby one of the four full time transcribers picks up the call and then proceeds to manually type up the report, link the involved persons, and attach the report into our current records management system. This system has proven to be extremely inefficient and labour intensive. We currently sit with a queue of approximately 750 reports waiting to be transcribed and are two months behind in our transcription process. The system we currently use is no longer supported by the vendor and will need to be replaced in 2025.

In 2021, the Belleville Police Service commenced searching for a replacement solution that would leverage newer technologies (eg, speech to text) and at that time had evaluated Nuance Winescribe. While it was deemed a 'better' then what we have now solution, the team determined that it was still not the perfect fit and that we would commence working with Axon for an even better solution.

July 18, 2024

At the time, the Nuance Winscribe solution was quoted at \$50,431.95USD purchase, with an ongoing maintenance fee of \$21,211.95 USD / year.

The Belleville Police Service will be the first Canadian Police agency to partner with Axon and pilot their DraftOne Generative AI Reporting Solution. This solution was just brought into Canada in June 2024. The platform allows ingestion of different sources of media (bodyworn camera, in vehicle dashcam, and early next year – electronic notes) to assist in the production of an officer report. Case studies have suggested significant officer and civilian time savings as a result of utilizing DraftOne, as well as higher quality and more accurate reports.

<https://www.youtube.com/watch?v=4XFOOUbgtHQ>

The Belleville Police Service will have until December 2024 to pilot and evaluate Axon's DraftOne at no cost to the Service. If successful leveraging this technology will significantly reduce the time spent by our front line officers dictating their reports. It encourages better articulation on the part of the officers as the more thorough the investigative process the better the quality of the AI generated report. It also allows for our sworn staff to remain out on patrol in our community rather than returning to our headquarters to work on the more lengthy, detailed reports. Our civilian transcribers can then focus on other administrative tasks such as linking and verifying data as well as supporting our front end officers with Crown Brief preparation and other required paperwork.

A detailed analysis of the pilot project and the costs/benefits will be provided to the Board at the conclusion of the project in December of this year.

July 18, 2024

A handwritten signature in black ink, appearing to read 'Chris Barry', written in a cursive style.

Chris Barry
Acting Chief of Police

MICHAEL T. CALLAGHAN
CHIEF OF POLICE

CHRIS BARRY
DEPUTY CHIEF OF POLICE



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IN CAMERA: No

DATE: Thursday July 18, 2024

Belleville Police Services Board

Chair Allsopp and members of the Board:

SUBJECT: Second BPS Canine Unit

CHIEF'S RECOMMENDATION:

For the Board to review and file for information:

As of Friday June 28, 2024 our second Canine Unit composed of canine officer Dash and his handler Constable Darrell Hatfield will be operational. This has been a long journey made possible by contributions from our community partners including Cobourg Development Services, The Stirling Veterinary Service, and Pet Valu Belleville. This process started in February of this year when we posted the position and ended with the presentation of a graduation certificate to Constable Hatfield. The Belleville Police Service will hold a media event and demonstration on Tuesday July 30th at 1:00 pm to introduce Darrell and Dash to the community and recognize our sponsors. We are thrilled to see the expansion of this program which will provide double the coverage we currently have and provide our first handler Constable McInroy with some much needed time off with his family and relief from his previous 24/7 on call responsibilities. In addition, Constable McInroy has now been certified as a canine mentor by the course instructor Constable Lance Montigny of the Windsor Police Service!

This is another great news story and another move forward as we strive to become the safest community in Ontario!!!

July 18, 2024

A handwritten signature in black ink, appearing to read 'CB', with a large, sweeping flourish at the end.

Chris Barry
Acting Chief of Police

MICHAEL T. CALLAGHAN
CHIEF OF POLICE

CHRIS BARRY
DEPUTY CHIEF OF POLICE



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IN CAMERA: No

DATE: Thursday July 18, 2024

Belleville Police Services Board

Chair Allsopp and members of the Board:

SUBJECT: Asset Management Planning

CHIEF'S RECOMMENDATION:

For the Board to review and file for information.

By July 2024, Ontario Regulation 588/17 requires municipalities to adopt an Asset Management Plan (AMP) reporting current Levels of Service (LOS) for all assets, as well as lifecycle needs to maintain those LOS. As a result of the mandated Provincial regulation the AMP initiative began this year in the City of Belleville. At their June 2024 City Council meeting Belleville City Council voted to approve the Asset Management Plan that was presented by SLBC Inc.

Asset management planning is a comprehensive process that ensures the delivery of infrastructure services in a financially sustainable manner. The AMP will link to a long-term financial plan which typically considers a 10-year planning period. The AMP and Ontario Regulation 588/17 considers:

- 1) State of Infrastructure (Asset Register) – Inventory of Assets, Replacement Costs, Average Age, Asset Condition
- 2) Levels of Service (Performance) – Current and Proposed LOS
- 3) Lifecycle Management Strategy (with Risk) – Activities needed to meet demand, maintain and provide LOS required
- 4) Financing Strategy – Associated Costs of lifecycle activities and Residual Risk
- 5) Asset Management Monitoring and Improvement Plan – Review and improve Asset Management Planning/Practice

The AMP assessment of the Belleville Police Service was conducted using the data and the information that the City of Belleville had available to them at the time of their review. The Belleville Police Service will review and consider the AMP approved by Belleville City Council. The Belleville Police Service will assess its state of infrastructure in relation to current and proposed levels of service required. The AMP will be taken into consideration for the Capital Budget proposals in 2025 and in the establishment of a 10-year plan.

July 18, 2024

A handwritten signature in black ink, appearing to be 'CB' with a large, stylized flourish at the end.

Chris Barry
Acting Chief of Police

MICHAEL T. CALLAGHAN
CHIEF OF POLICE

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IN CAMERA: No

DATE: Thursday July 18, 2024

Belleville Police Services Board

Chair Allsopp and members of the Board:

SUBJECT: 2023 Annual Report

CHIEF'S RECOMMENDATION:

For the Board to review and file for information.

The 2023 annual report has been completed and sent to the printers. An electronic version will also be added to our website. The organization has made significant strides in achieving many of the objectives that were laid out in our 2022-2024 Strategic Safety Plan including improvements to Collaborative Community Safety, Organizational Excellence, and Building a Professional and Supportive Workplace. All have been highlighted in the report.

As our call volume continues to rise some crime trends emerged from the data. Crimes against person dropped slightly while property crime increased when looking at the data comparing 2023 to 2022. We also experienced a 10% increase in fraud related complaints and a 20% increase in hang up 911 calls. The Service has already begun taking measures to address these challenges moving forward.

A special thanks to Staff Sergeant Jeremy Ashley who took the lead in the design and creation of this report.

A handwritten signature in black ink, appearing to read "Chris Barry".

Chris Barry
Acting Chief of Police

2023 Annual Report



belleville_police_cru



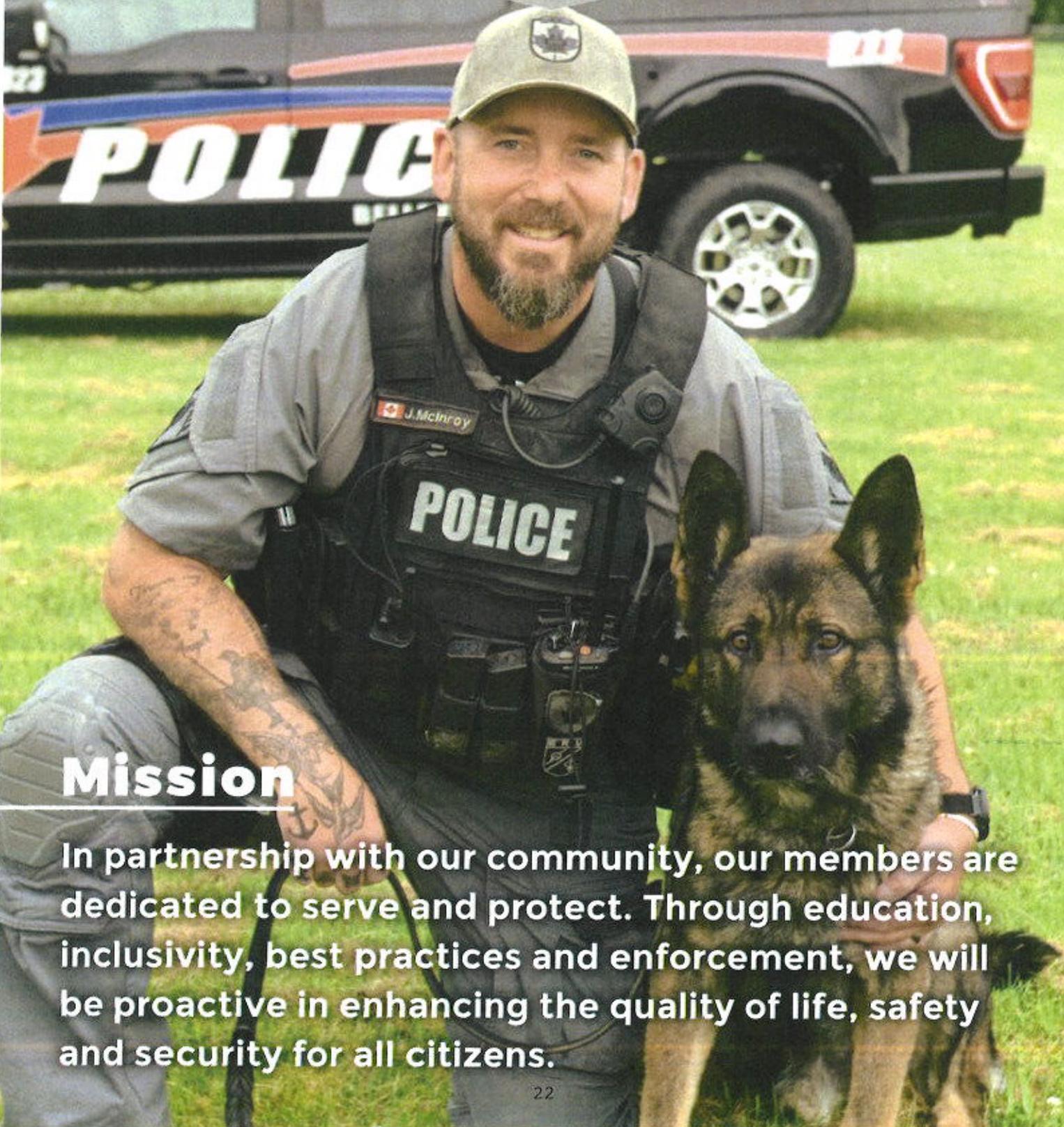
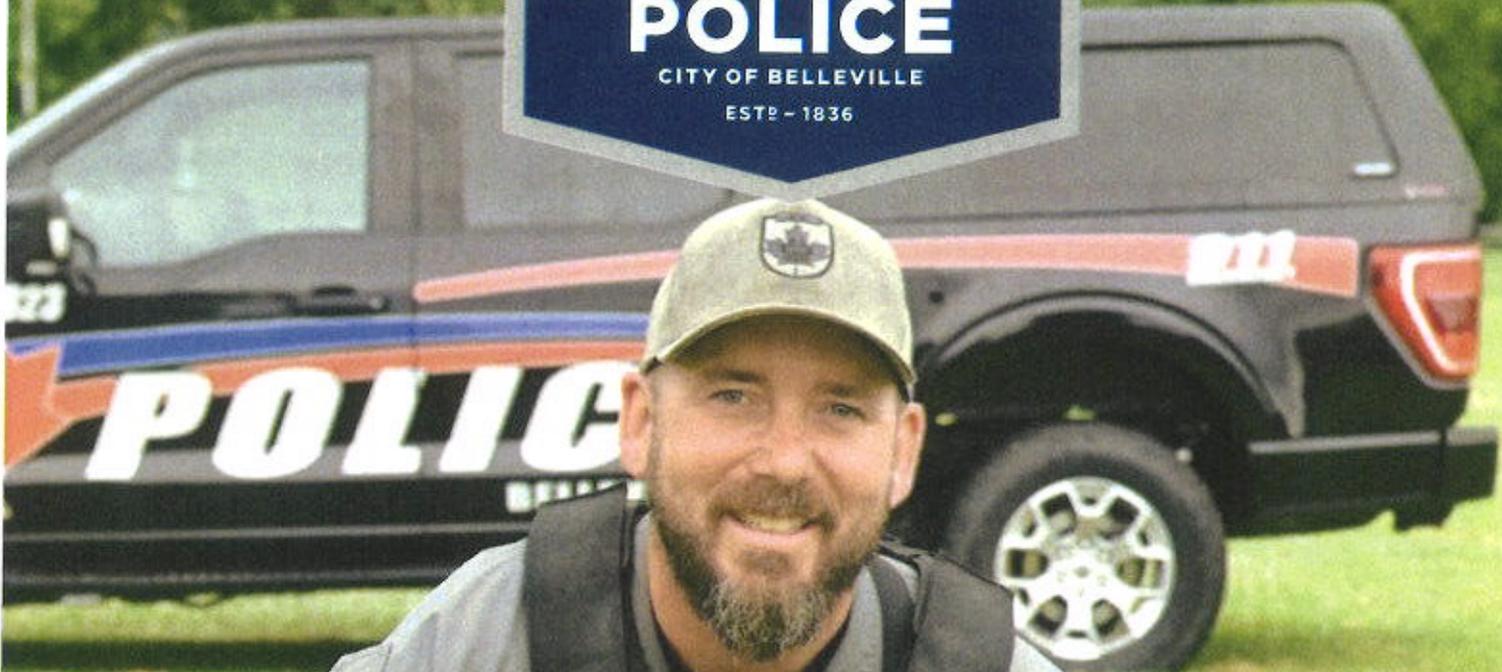
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POLICE

CITY OF BELLEVILLE

ESTD - 1836



Mission

In partnership with our community, our members are dedicated to serve and protect. Through education, inclusivity, best practices and enforcement, we will be proactive in enhancing the quality of life, safety and security for all citizens.



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INSPECTOR OF OPERATIONS MESSAGE



As reflected in last year's Annual Report and message from the Deputy Chief, we have continued to build upon community trust and engagement post pandemic as our community rebuilds. We focused on our Strategic Safety Plan objectives in all areas of our service and made great strides in achieving many of the objectives for Collaborative Community Safety, Organizational Excellence and a Professional and Supportive Workplace.

Our service continued to adapt and respond to an increase in calls for service, while proactively engaging with the public about road safety education and enforcement. Several projects highlighted an evidence-based policing response to the public's primary traffic concerns in all areas of the city.

Moreover, we continued to collaborate with many community agencies to focus on assisting and supporting vulnerable community members facing homelessness, mental health and addiction issues. The IMPACT (Integrated Mobile and Police Co-Response Team) in partnership with the Canadian Mental Health Association has been instrumental in assisting individuals in crisis and is an excellent example that community relationships support our service in creating a safer community: we cannot do this alone.

A special thank you to our members, volunteers, and community for your ongoing support and trust in our police service as we strive to progress and build on our 186-year legacy.

INSPECTOR OF SUPPORT SERVICES MESSAGE

The importance of attracting and retaining the best candidates who reflect our community, with a particular focus on women, has remained a focus of the service over the last year. This is the second area of focus in our strategic plan – Professional and Supportive Workplace. As the city continues to grow, so must the police service in all areas including civilian and sworn members. With the support of the Belleville Police Services Board and City Council, an increase in staffing has been authorized to help achieve this objective.

Policing is not immune to the challenges most sectors are facing in filling vacancies. Our recruitment teams have continued with outreach and have enhanced their recruiting strategies to include in-person job fairs outside our local area and through various social media platforms. The Service has continued with our Women in Policing Events and expanded to include another open house-style recruiting event. We have more than doubled the job fairs our Human Resources and Recruitment Team members have attended. This has increased the number of overall applications we have received for all positions.

We will continue to search for and hire the most qualified candidates with a lens to Equity Diversity and Inclusion in all roles within the Service to meet the needs of our community. We continue to work towards reducing the number of workplace stress injuries and offer enhanced training, as well as internal and external support for our members who work in a very challenging profession.



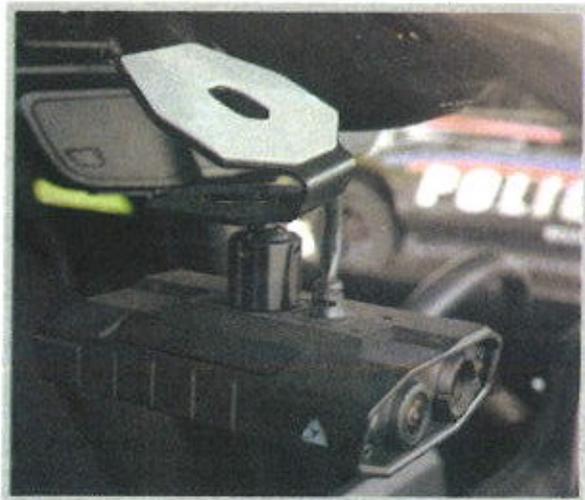
Progress on Strategic Safety Plan

COMMUNITY SAFETY

In 2023, the Belleville Police Service continued to prioritize community safety through innovative technology, community engagement, and proactive enforcement strategies. Building on the advancements made in 2022, we have further enhanced our capabilities to ensure the safety and well-being of Belleville residents.

This year, we expanded the use of our mobile dashboard, which has become an integral tool for our officers. The dashboard now incorporates additional data sources, allowing for even more comprehensive analysis. Our

members have become adept at using this tool to transform observations into actionable intelligence, resulting in increased investigations supported by data analytics.



The integration of body-worn cameras and GPS telematics in our vehicles has further improved our response times and accountability. Body-worn cameras have become standard equipment for our officers, capturing interactions with the public to ensure transparency and resolve public complaints. These cameras have played a crucial role in evidence collection, enhancing officer safety during critical incidents, and fostering community trust.

In addition to body-worn cameras, we implemented in-car camera systems by Axon. These systems provide continuous recording of the vehicle's interior and exterior, significantly improving transparency and the safety of those in custody. The front-facing cameras capture detailed footage of traffic stops and other interactions, while the in-car custody cameras monitor the treatment and well-being

of individuals in the back seat. This dual-camera approach ensures comprehensive documentation of events, providing valuable evidence in investigations and reinforcing accountability.

These technological advancements have not only enhanced officer safety but also increased transparency with the community, ensuring that interactions are recorded accurately and can be reviewed if needed. The combination of body-worn and in-car cameras supports our commitment to maintaining public trust and delivering fair, effective policing.

Road safety remains a top priority for our community, as outlined in numerous public meetings and feedback received by the city and our police service.

Despite facing significant challenges in front-line resources, our police service has continued to prioritize directed enforcement efforts.

As pandemic restrictions have eased, we have doubled our efforts to engage with the community both online and in-person. Our social media platforms have become vibrant channels for communication, enabling us to reach a wider audience and gather valuable feedback.

Our officers have increased participation in voluntary community committees and events, fostering stronger partnerships with local organizations. Our officers regularly attend neighborhood meetings, school events, and public speaking engagements to build trust within the community and address concerns directly.



Re-establishing our presence in schools has been a significant focus this year. The reintroduction of the Community Resource Officer position in the Children's Safety Village has been well-received. These officers play a crucial role in building positive relationships with students, providing mentorship, and early intervention when needed.

We have also enhanced programs aimed at youth which included a revival of the Youth In Policing Initiative (YIPI) after a COVID hiatus. The YIPI program is provincially funded and allows for the service to hire youth to provide hands-on learning experiences that emphasize the importance of leadership, teamwork, and community engagement.

Through the YIPI Program, students can build self-confidence allowing them to make a difference within themselves and extending to their communities with the aim to collectively make a ripple effect of positive change.

Our crime prevention initiatives have continued to grow, focusing on education and community involvement. Programs like "Lock it or Lose it" for automobile safety and "Hallowe'en Safe Streets" have been expanded and had tremendous impact on the community.

This year, we enhanced the role of our Auxiliary Officers and Community Policing Volunteers through the adoption of a new scheduling and coordination application. This technology has significantly improved the efficiency of their deployment by streamlining communication, simplifying scheduling processes, and enhancing overall coordination. As a result, these volunteers have been more effectively integrated into our community policing efforts, contributing significantly to our outreach and educational initiatives.



The Belleville Police Service remains committed to enhancing community safety through innovation, engagement, and proactive strategies. The progress made in 2023 sets a strong foundation for the coming years, ensuring that Belleville continues to be a safe and vibrant community for all its residents.

WORKPLACE



Despite facing a significantly challenging recruiting environment during 2023, the Belleville Police Service made strides to attract and support our workforce, focusing on inclusivity, professional development, and overall well-being.

In 2023, we intensified our recruitment efforts by participating in job fairs at college campuses, special job fair events and hosting our annual Women in Policing event. These initiatives have been instrumental in attracting new talent. As a result, we successfully hired eight new Constables, four Special Constables, nine Auxiliary Officers and a total of 12 full and part-time civilian staff members.

Thanks to our efforts, the percentage of sworn officers who identify as women rose to 23%, while the overall percentage, including civilian members, increased slightly to 38%. Recruitment remains a top priority as we continue to seek candidates who represent the diversity of our community.

Policing is inherently demanding, often involving unpredictable and high-stress situations. Recognizing the importance of mental health and well-being, we have continued to enhance our support services for members.

The Belleville Police Service in collaboration with the Belleville Police Association also embarked on a new partnership with Life Support Mental Health Inc., a leading technology company specializing in the development of tools to assess and triage mental wellness, to introduce the Mental Health Check program.

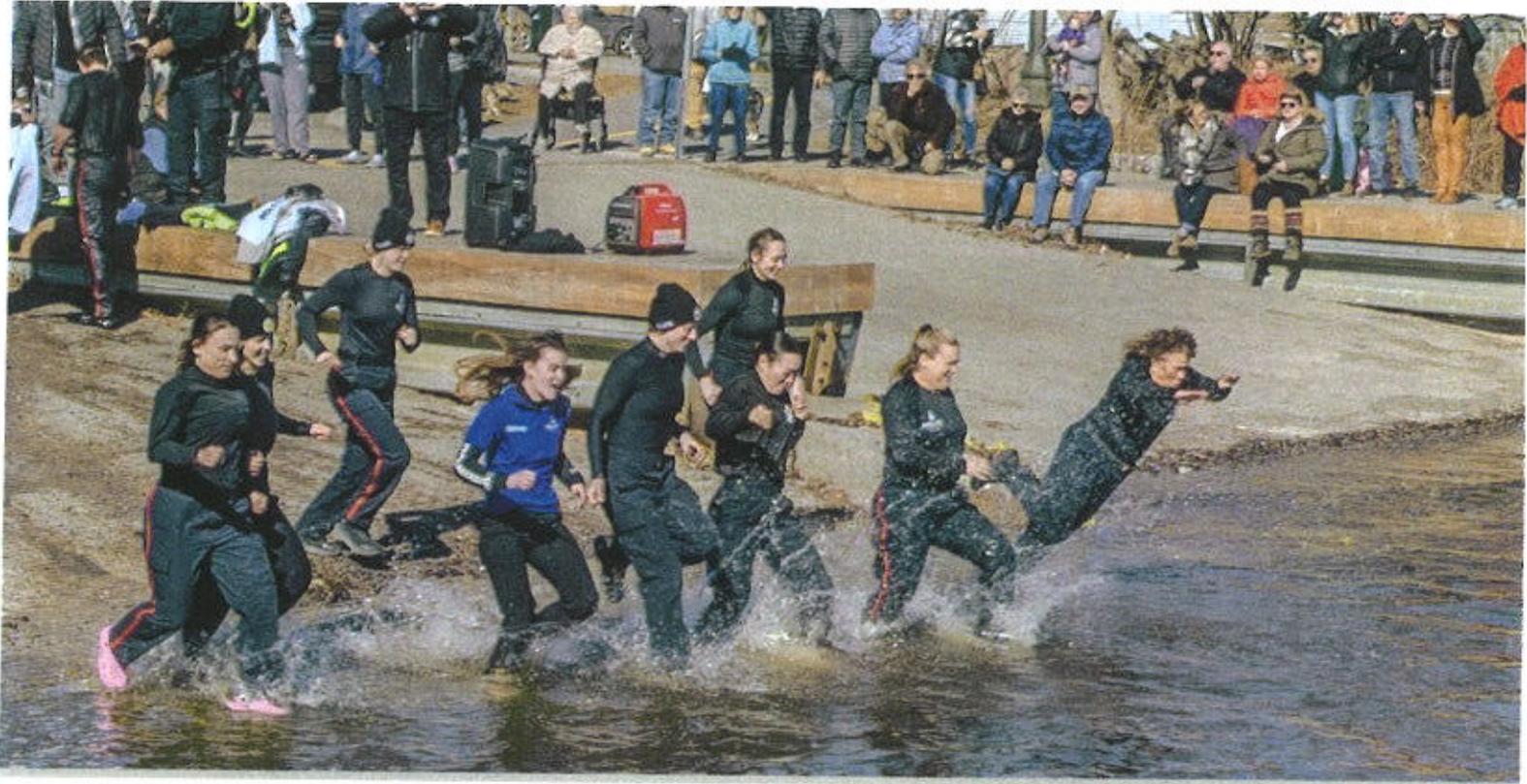
The first responder community faces unique challenges when it comes to mental health and well-being. Recognizing this, the service engaged in an innovative product solution tailored specifically for law enforcement organizations. This initiative incorporates several psychological tools to screen for a range of common mental health challenges and effectively address any issues or concerns with support from mental health professionals.

This tool will enable members both sworn and civilian to receive further assistance and support from qualified mental health professionals in addition to making mental wellness a priority and further reducing the stigma internally.

To promote a healthy and engaging workplace environment, we organized several events throughout the year, including:

- Wellness Events: Our Health and Wellness Committee hosted multiple BBQs and pancake breakfasts for current members;
- Community Engagement: The Polar Plunge and the Belleville First Responder's Fitness Challenge in support of the Sylvian Routhier Memorial Foundation were significant successes, raising funds for Special Olympic programs and promoting physical and mental fitness among our members;
- Fitness Initiatives: Free yoga and fitness classes taught by our members for our members were continued to be offered, emphasizing the importance of physical health in our demanding profession.





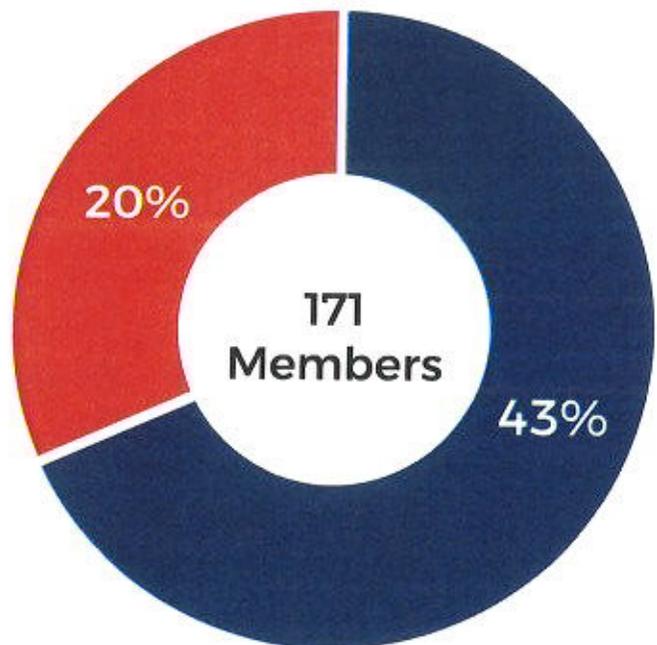
Training is a cornerstone of our commitment to professional development, and we continued this commitment in 2023. Many of the training courses and opportunities for our members included continued provincial and federal mandated training covering Use of Force, First Aid, Defibrillator, Coach Officer and Basic Recruit Training.

As well, specialized training was offered which covered topics such as Complex Criminal Investigations, Investigative Interviewing, Search Warrant procedures and Incident Command training.

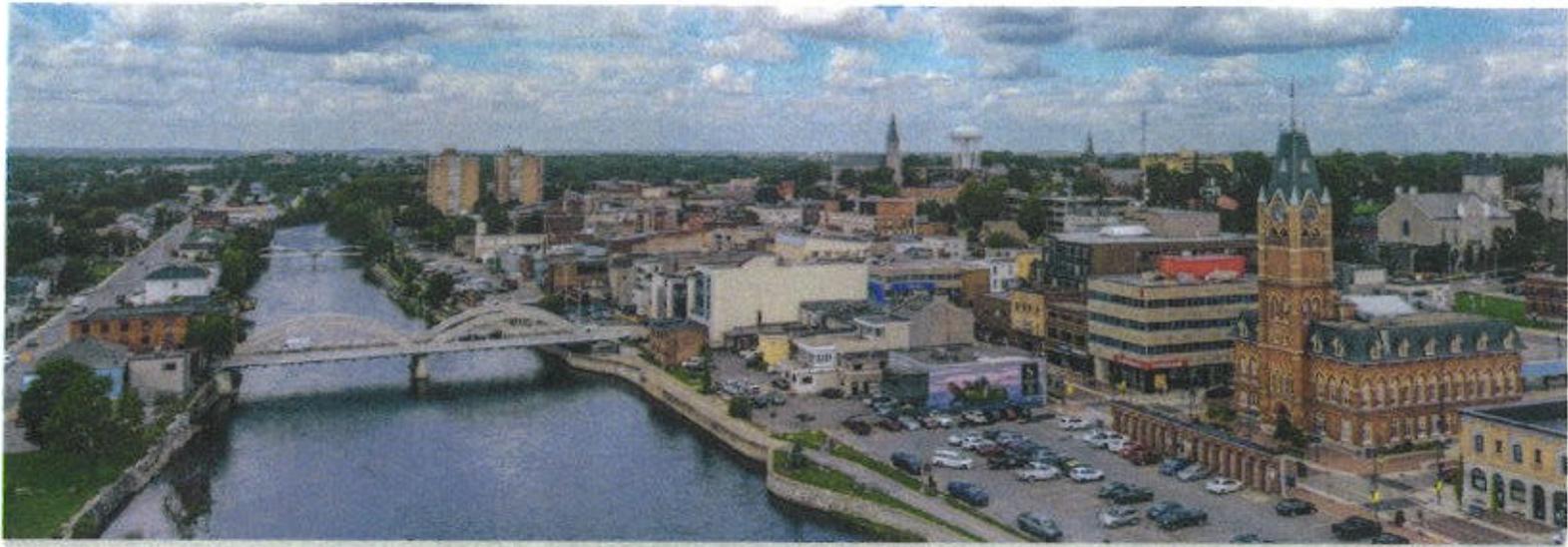
Courses - 74 (43%) members attended one course and 34 (20%) members attended two or more courses.

The Belleville Police Service remains committed to fostering a supportive and professional workplace. By prioritizing recruitment, enhancing wellness programs, and investing in comprehensive training, we aim to ensure that our members are well-equipped to serve the community effectively and sustainably. The progress made in 2023 sets a strong foundation for continued growth and excellence in the years ahead.

2023 Courses for Members



- One Course
- Two or more Courses



ORGANIZATIONAL EFFECTIVENESS

In 2023, the Belleville Police Service continued to strengthen our collaboration with Victim Services, ensuring comprehensive support for victims of crime. Our victim-centered initiatives are designed to provide immediate assistance and long-term support, which are enhanced through a partnership that establishes a dedicated Victim Service worker inside the patrol work area of the Belleville Police Service.

We have continued the St. John's Ambulance Therapy Dog Program. This program, which includes bi-weekly visits from therapy dogs, has been a success and provides support to our officers on numerous levels.

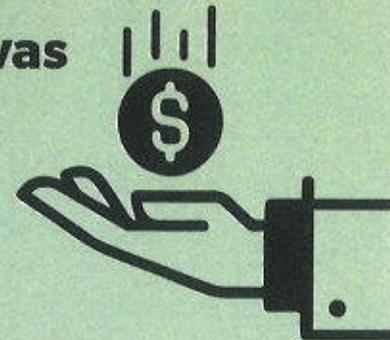
The Belleville Police Service continued with an additional partnership with a local agency to provide a trained mental health worker to respond with officers to calls involving parties requiring specific assistance. The IMPACT (Integrated Mobile Police and Co-Response Team) members are employees of the Canadian Mental Health Association who also work out of the patrol area within the service.



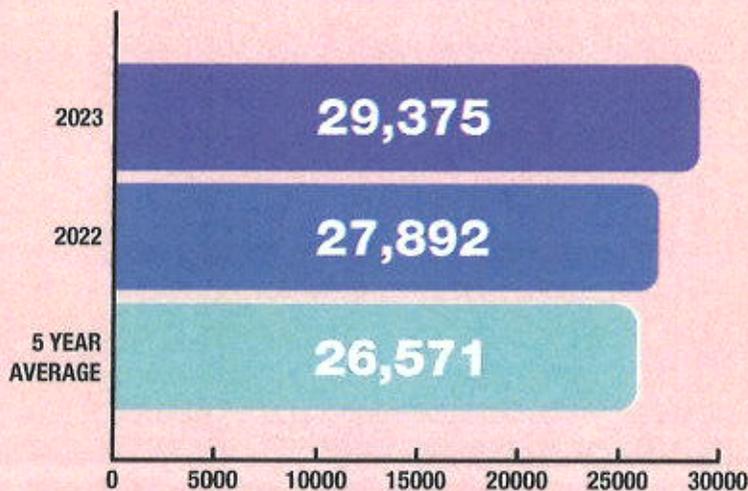
Statistical Highlights



Our total budget for the year was
\$24,868,840
versus
\$21,888,900
in 2022.

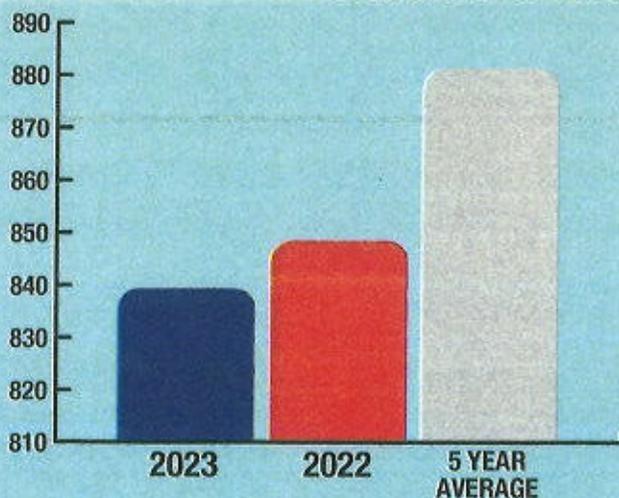


CALLS FOR SERVICE

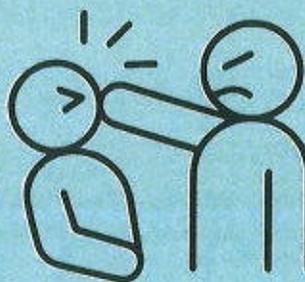


There were 29,375 calls for service received in 2023 versus 27,892 in 2022. The five-year average is 26,571 each year.

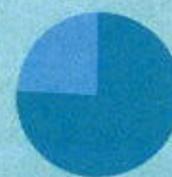
CRIMES AGAINST PERSONS



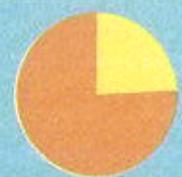
Total number of reported crimes against persons was 838 in 2023 versus 848 in 2022. The five-year average is 881. The clearance rate was 76% in 2023 versus the five-year average of 77%.



Clearance Rate



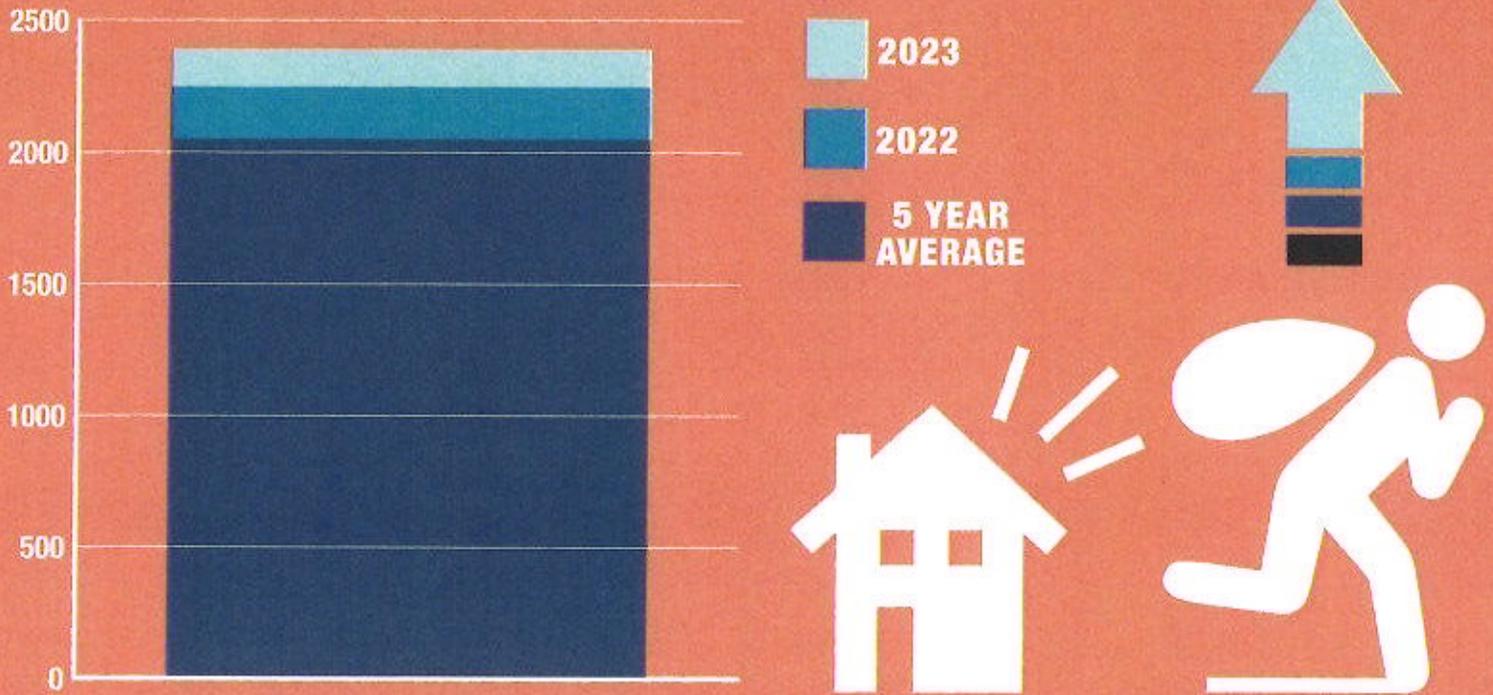
2023 - 76%



5 YEAR AVERAGE - 77%

PROPERTY CRIMES

Total number of property crimes reported in 2023 was 2,331 versus 2,198 in 2022. The five-year average for property crimes is 2,025. The clearance rate was 26% in 2023 versus the five-year average of 25%.

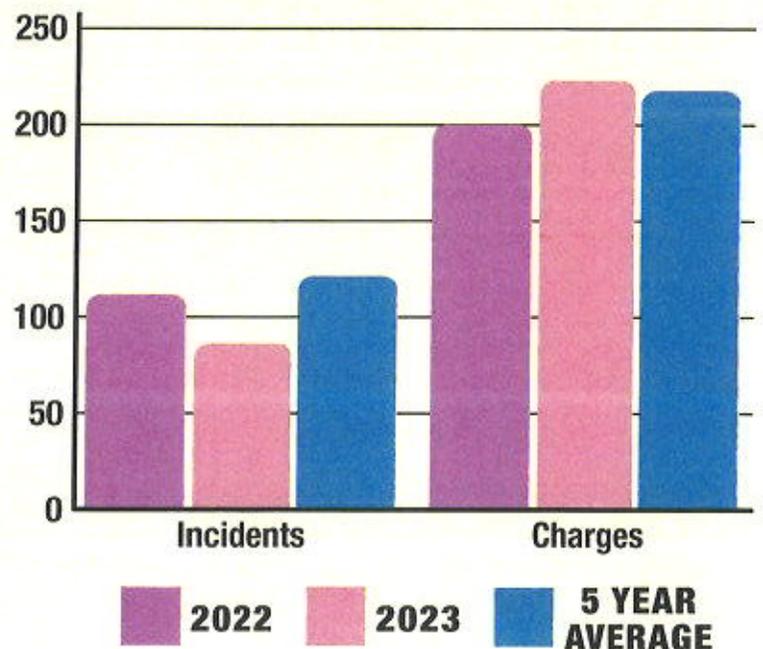


CONTROLLED DRUG & SUBSTANCE INCIDENTS & CHARGES

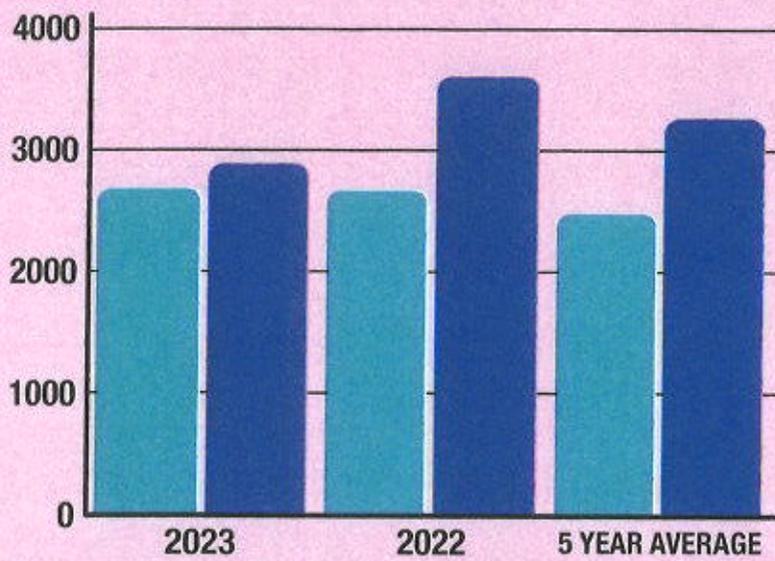
There were 87 actual Controlled Drug and Substance Act incidents in 2023 versus 111 in 2022. The five-year average is 122. The clearance rate was 94% in 2023 versus the five-year average of 92%.



There were 224 Controlled Drug and Substance Act charges in 2023 versus 200 in 2022. The five-year average is 219.

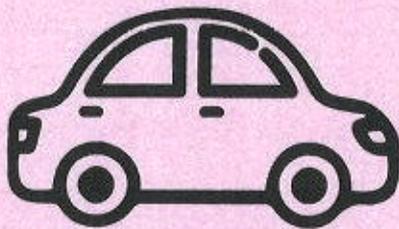


CRIMINAL CODE & HIGHWAY TRAFFIC ACT CHARGES

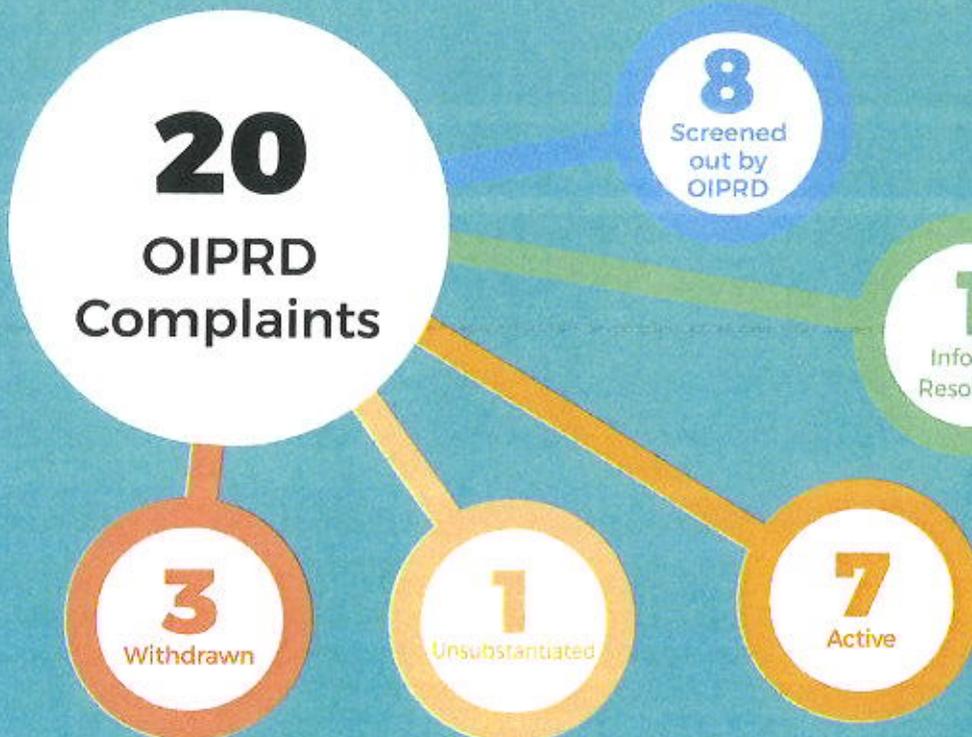


Criminal Code Charges
Highway Traffic Act Charges

There was a total of 2,603 Criminal Code charges in 2023 versus 2,590 in 2022. The five-year average is 2,363.



There were 2,864 Highway Traffic Act charges laid in 2023 versus 3,511 in 2022. The five-year average is 3,211.



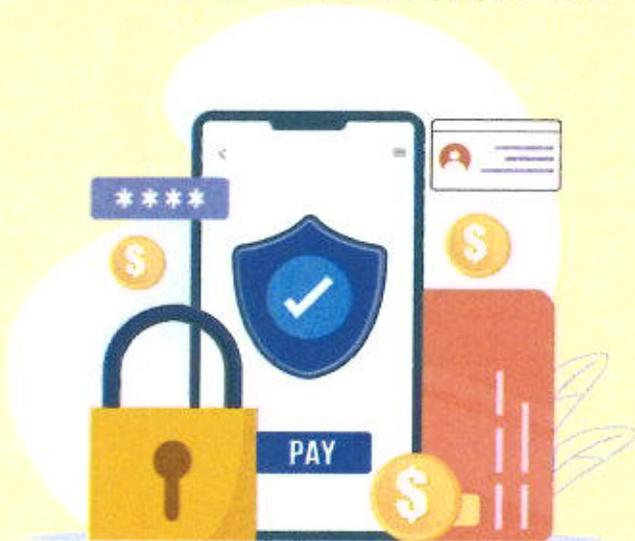
There were 20 complaints received in 2023 versus 22 in 2022. Of those, 8 were screened out by the OIPRD, 1 was resolved by way of informal resolution, 3 were withdrawn, 1 was deemed unsubstantiated, and 7 remain active.

Crime Trends

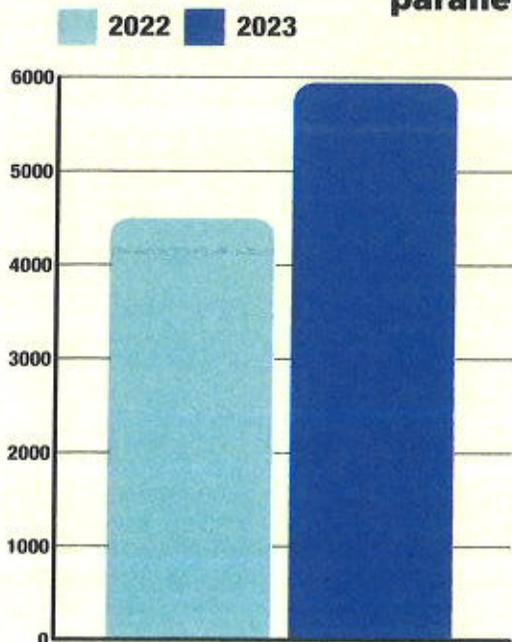
In 2023, Belleville Police observed a 10% rise in fraud-related calls for service compared to 2022, with 335 reported incidents versus 305 the previous year. Common types of fraud reported include cryptocurrency investment scams, and email, text, and phone call scams targeting personal information or payment through gift cards.



In response to the increase in fraud incidents, the Belleville Police Service enhanced training within the criminal investigations Unit on fraud investigations in 2023. Looking ahead, we plan to expand our proactive approach with additional fraud prevention seminars in our community in the coming year. For current fraud trends and information on reporting and protection, visit the Canadian Anti-Fraud Centre.



Hang up calls to 911 increased by 20% from 4,476 in 2022 to 5,931 in 2023. This increase parallels the overall rise in calls for service.



Reasons for these hangs ups often include improperly secured phones, children playing with mobile devices, and accidental emergency SOS activations on smart phones, features that users may not be familiar with. Each hang up call necessitates a response to ensure the safety of the caller, diverting resources from other priorities. In 2023, Belleville Police conducted public service announcements to educate the public on the impacts of accidental emergency calls and will continue efforts to raise awareness.



CAMSafe

In 2021, the Belleville Police Service developed and launched CAMSafe (camsafe.ca), which is a volunteer registry of static video camera locations throughout the municipality. The purpose of the program is to empower the public to partner with police by registering through CAMSafe the contact information of owners of static cameras (CCTV cameras, doorbell cams, etc.) as well as the device locations.

On the law enforcement side of the CAMSafe tool, officers log in and view an interactive map-based view of the camera locations and contact information. If an incident occurs near a camera location, an officer logging into CAMSafe can reach out directly to the owner of the device and request footage.



This voluntary program was quickly supported by residents, businesses, industry and local government agencies not only in Belleville, but surrounding municipalities to partner with police to solve crime.

Many policing agencies – including the Ontario Provincial Police – realized the benefits of the initiative and came on board as partners in the project. As of the end of 2023, in addition to the OPP, this program now has upwards of a dozen municipal policing agencies and their associated communities participating in CAMSafe.

CAMSafe continues to grow, and the Belleville Police Service is committed to developing this provincial program with future partners within the criminal justice field.



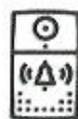
CAMSAFE

Register Your Security Cameras in Two Easy Steps

Join us in creating a safer community by going to CAMSafe.ca, a voluntary registry of security cameras, CCTV systems and doorbell cameras.



Register



Add



Protect

Find out more at camsafe.ca

MODERNIZING POLICING THROUGH TECHNOLOGY

In 2023, the Information Technology Services Unit of the Belleville Police Service achieved several significant milestones, enhancing both our operational capabilities and the safety of our officers and community.

NG911 Upgrades

Provincial Grant Funding: Belleville Police Service secured over \$1 million in Provincial Grant money for infrastructure related to NG911 upgrades, ensuring advanced emergency response capabilities.

Call Recording Solution: A new call recording solution was selected to enhance call documentation and accountability which is set for implementation in Fall of 2024.

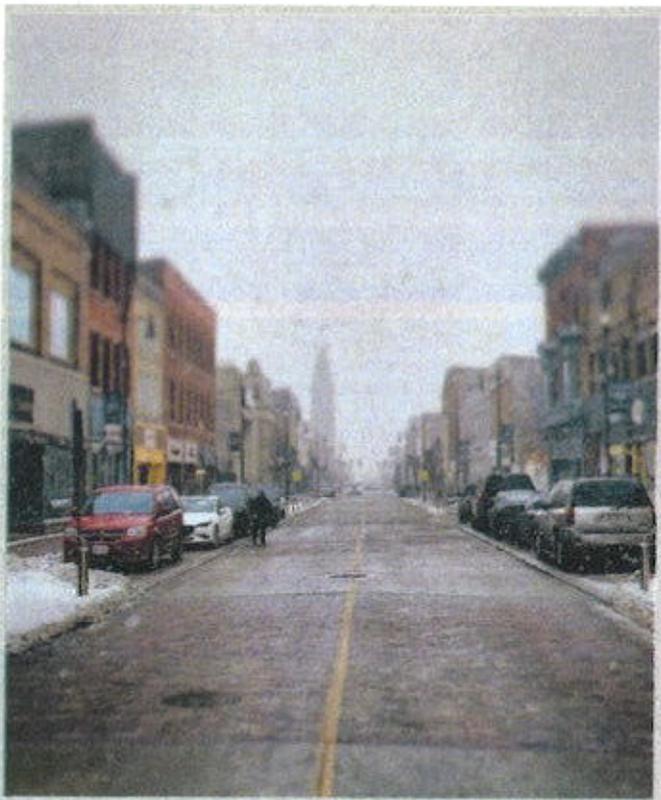
Axon Officer Safety Plan

Body-Worn Cameras (BWC): The rollout of Axon body-worn cameras continued in 2023 for their second year, providing transparency and safety for both officers and the community.

Individually Assigned Tasers: New individually assigned tasers were introduced for all officers as part of the Officer Safety Plan, enhancing officer safety and effectiveness in the field.

Axon Fleet 3

Vehicle Camera Systems: Axon Fleet 3 camera systems were installed in 11 frontline vehicles. This pilot project, launched in Fall 2023, positions Belleville Police Service as the first in Canada to utilize these systems with Samsung mobile devices, improving vehicle-based incident recording and analysis.



Axon Enotes Project

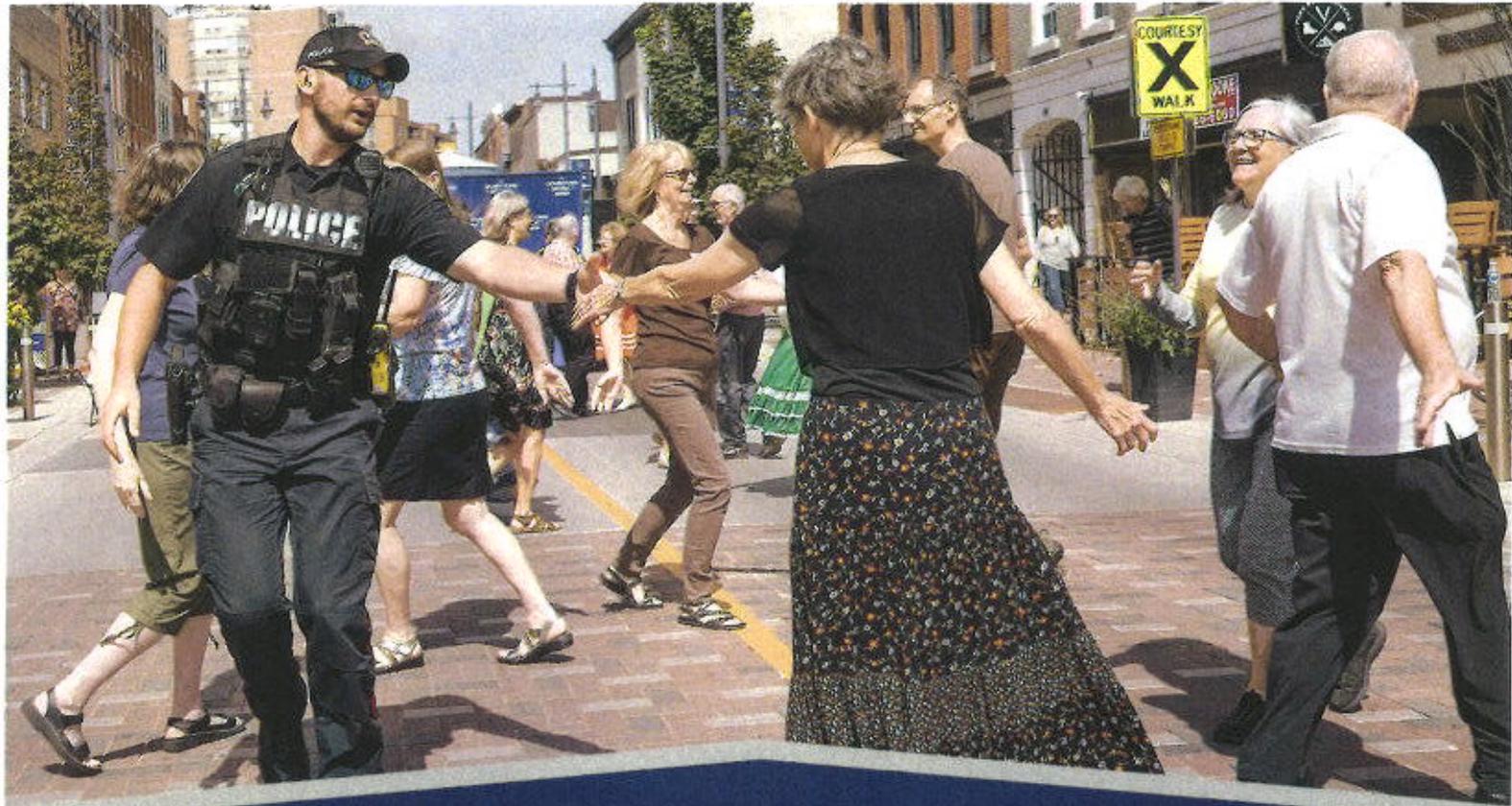
Electronic Notes: Belleville Police Service commenced a partnership with Axon to review and implement an electronic notes (eNotes) project. Belleville Police Service is the first Canadian agency to partner with Axon on this innovative project, aimed at streamlining documentation processes for officers.

Downtown CCTV

Camera Replacement: All downtown CCTV cameras were replaced and upgraded. This upgrade, partially funded by a provincial grant covering 50% of costs, enhances public safety in key areas.

Electronic Ticketing

In-Vehicle Ticketing: Electronic ticketing capabilities in vehicles was implemented, allowing officers to issue warnings, Provincial Offences Notices (PONs), and Part III tickets directly from their patrol units, streamlining the enforcement process.



“Partners with the Community”

